

## Order Form

### Initial setup

- Consignment Note Generator
    - \$3800 initial set-up
- Note: Volume discounts can apply for multiple sites

### Subscription

- Consignment Note Generator
    - From \$30 per week
- Covers support for any issue related to the performance of our products. Charges will apply for any problem not related directly to our product. Eg Network, e-mail or hardware issues

### Hardware Requirements

Windows Vista, XP, Win98  
 100mb disk space  
 Thermal Label printer recommended – Zebra lp2844-z preferred

### Support, Training and Consultation

- Email incidents \$5 each – reported and resolved using email
- Phone Support \$75/hr
- Remote Support and training \$75/hr
- On site support or meetings
  - Minimum 3 hrs at rate according to support category
  - Plus expenses
    - \$80/ day meal allowance as per ATO ruling
    - Airfare – Virgin Blue Economy fare or qantaslink
    - Car – Europcar Small car
    - Accommodation ( 4 star minimum )
- All hourly charges are in 15 minutes increments minimum 15 minutes
- Services Categories
  - Clerical (rates etc) - \$75/hr
  - Primary - \$150/hr
  - Senior – development and consulting - \$200/hr
  - Executive – development and consulting - \$300/hr
  - Strategic Development – assist with structure of your business - \$400/hr

### Extras

- Connote importer – dynamic connection to your core system
  - \$750 initial set-up + Subscription From \$10 per week
  - Interface programming at Primary rates
- Cost calculation – calculate and store the cost of the despatch
  - \$1250 initial setup + Subscription From \$10 per week
  - Rate setup and verification at clerical rates

### Development or customisation

- Should you require us to modify the system to comply with your data formats or those of a client or partner a combination of Senior and Primary support will be applied depending on complexity.

### Invoicing

- Subscription Invoices will be issued monthly in advance
- Services and consulting invoices will be issued weekly
- All accounts are due in 14 days
- Invoices will be email to your designated representative for printing and processing
- Access will be terminated if accounts are not paid within 30 days and the account deactivated
- Reactivation of account will require payment of all outstanding amounts plus a fee of 20% of the Initial Setup amount

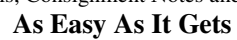
I accept the tdX terms and conditions summarised above\* and wish to arrange for the install of

- ☐ Consignment Note Generator
- ☐ Connote importer
- ☐ Cost Calculation

Payment of \_\_\_\_\_ will be made via Direct Deposit/Cheque/Invoice required#

Signed \_\_\_\_\_ Name \_\_\_\_\_ Date: \_\_\_\_\_

\* full terms and conditions are available from the web site [tdx.com.au](http://tdx.com.au) #Installation when payment clears

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